**Limited Warranty**

**WHO IS COVERED:**
This warranty covers only the original retail purchaser of the “ID DEFENDER™” paper shredder who submits the warranty registration card within 90 days after purchase. This warranty is not transferable.

**HOW LONG DOES COVERAGE LAST:**
Coverage lasts one year from the date of the original purchase.

**WHAT IS COVERED:**
Any defect in material or workmanship of your “ID DEFENDER™” paper shredder shall be easily accessible.

**WHAT IS NOT COVERED:**
- **This warranty does not cover damage due to misuse, abuse or accident such as:**
  - failure to maintain the product as provided in the paper shredder instruction manual
  - commercial use
  - improper or unattended repair or service
  - fire, flood, “acts of God” or other contingencies beyond the control of HoMedics, Inc.

**WHAT HOMEDICS WILL DO:**
Repair, and if not possible, replace your “ID DEFENDER™” paper shredder with a new or reconditioned model of the same type. If the model has been revised, you will receive the most current model.

**HOW TO GET SERVICE:**
For all inquiries, please email CService@Homedics.com or call the toll-free customer service line at (800) 466-3342.

**THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY IS LIMITED TO ONE YEAR. HOMEDICS SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE PURCHASE OR USE OF THE PAPER SHREDDER.**
Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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**Setup**
- **Check shredder for damage or defects; some particles of paper are normal due to product testing.**
- **Plug the power cord into any easily reached standard outlet.**
- **Press the Function Switch (1) to the AUTO position.**
- **Place allotted amount of paper into the shredder.**
- **Plug the power cord into any easily reached standard outlet.**
- **Check shredder for damage or defects; some particles of paper are normal due to product testing.**
- **Move the Function Switch (1) to the REV position.**
- **In case of paper jams, press Clear Lever (2) forward.**
- **Shredder Head Handle (2) is used to lift the shredder head but should not be used to relocate product.**

**Troubleshooting**
- **If you have a problem with your shredder, check the symptoms and remedies below.**
- **If you cannot solve the problem this way, contact Customer Service.**

**Hardware**
- **Check to see if bin is full. If bin is full, follow instructions for emptying the bin.**
- **Wait 30 minutes for shredder to cool down before trying again.**

**Paper jam**
- **Check to see if bin is full. If bin is full, follow instructions for emptying the bin.**
- **In case of paper jam, which may occur if the sheet capacity is exceeded or if the paper is not put in straight. To clear a jam:**
  1. Move the Function Switch (1) to the REV position.
  2. If the shredder jams in reverse, move the Function Switch (1) to the AUTO position and allow it to run for about 5 seconds.
  3. **If the jam still does not clear, unplug shredder and carefully grasp the paper and pull out slowly.**

**Shredder squeaks, grinds or runs below capacity.**
- **Check to see if bin is full. If bin is full, follow instructions for emptying the bin.**
- **Oil cutting cylinder.**

**Shredder continues to run for 2 or 4 seconds after shredding has completed.**
- **No actions required.**
- **This is a self-cleaning function.**